

STUDENT TRANSPORTATION OF PEEL REGION

STOPR

Keaton Centre, 5685 Keaton Crescent, Mississauga, Ontario L5R 3H5
Phone: 905 890-6000 Fax: 905 890-6033

Information for Parents/Guardians Regarding School Bus Transportation

September 2017

Welcome back to another school year!

Please note the following Transportation information.

Student Transportation of Peel Region (STOPR) plans and implements all aspects of home to school student transportation for both the **Peel District School Board** and the **Dufferin-Peel Catholic District School Board**.

Eligibility for Transportation is based on the following distance criteria established by each School Board. Students residing within their school's attendance boundary and living in excess of the following distance criteria from their school are eligible for transportation:

Kindergarten to Grade 1:	1.0 km
Grades 2 to 4:	1.6 km
Grades 5 to 8:	2.0 km
Grades 9 to 12:	3.8 km

(Note: The distance criteria is measured using STOPR's approved transportation software. The "walking" measurement is taken from the closest property line of the student's primary address to the closest property line of the school of attendance; see STOPR Procedure STOPR002 for further detail)

STOPR Web Site:

We recommend that you take a moment to review our web site, as it is available to you 24 hours per day, 7 days per week at: www.stopr.ca

Our web site is your source for the most up to date transportation information such as bus delays and cancellations as well it can provide you with important information such as "*what school do I attend*" and "*am I eligible for transportation*". In addition, you can also access important school bus safety information as well as "*Transportation Procedures*", "*Forms*", "*Courtesy Seats*" and "*frequently asked questions concerning student transportation*".

Parents/Guardians can also access their children's bus route information and details through the web site by clicking on the "*Your Child's Busing Information*" tab located on the main page. You will need your child's *Ontario Educational Number (OEN)*, home address, school and grade in order to retrieve your child's bus information from our web site.

Bus route information will be available on our web site effective Monday August 28, 2017. Please be sure to check back over the *long weekend* before school starts and re-confirm your child's school bus information to ensure there has been no further changes.

Parents/Guardians can also sign-up to receive automatic e-mail notifications of delays or cancellations for their children's bus run. Parents should go to www.stopr.ca and click on the "*bus delays and cancellations*" link and then click "*subscriptions*" to sign up for this service

Contacting STOPR

STOPR operations are divided into 3 defined zones, *East*, *West* and *Special Needs Transportation*. The *East* and *West* zones manage all regular *home to school* busing for all of Peel Region and the dividing line between these zones is generally Kennedy Road.

When calling into our office for school bus information, please make sure that you have your child's Ontario Educational Number (OEN) available. The OEN number can be found on your child's report card and it is available from your school.

STOPR staff will ask for your child's OEN to ensure your child's personal transportation information is secure and is shared only with the appropriate person.

Telephone contact: (905) 890-6000 (*East, West and Special Needs Transportation*)
Toll free: 1-800-668-1140
Fax: (905) 890-6033

*****Important note for all Parents who live within Dufferin County*****

- *For parents who live within Dufferin County, please note that all transportation is handled by the Wellington-Dufferin Student Transportation Services Consortium (STWDSTS). All parents living within Dufferin County should contact STWDSTS at 519-824-4119 or toll free at: 1-888-292-2224 or visit their web site at: www.stwdsts.ca*

Bus Stop Locations and "Primary Protocol":

Please note that "door to door" or "home bus stop" locations are not provided. STOPR establishes bus stops in appropriate locations that can service multiple families and students. Typically, these stops are located at intersections or "group" locations that provide an area for all students/parents to wait for their bus away from the roadway.

Please note that Parents/Guardians are responsible for the safe conveyance of their children to and from the bus stop location and it is expected that all transported kindergarten and grade 1 students are always met by a parent/guardian at the end of the day at their bus stop location. There is simply no substitute for an adult's supervision at the bus stop as this is the most critical moment for student safety. Students in kindergarten and grade 1 must always be met at their bus stop each day under our "Primary Protocol".

For more information on school bus safety and the "Primary Protocol" please contact our office or go onto our web site at www.stopr.ca.

Requests for changes for a Student's Transportation:

STOPR is responsible for the safe and efficient transportation of approximately 60,000 students each school day. Please note that during school start-up in September, the STOPR office is extremely busy and staff are focused on critical issues such as eligible students requiring transportation, bus overloads and route timing issues. Requests for a change in a bus stop location will be addressed later in September after "school start-up".

On behalf of everyone at *Student Transportation of Peel Region*, **welcome back to another school year!**

Thank you