

STUDENT TRANSPORTATION OF PEEL REGION

STOPR

STOPR026

Section Procedure for Moving a Bus Stop Due to Property Owner Complaint		Page 1 of 1
		Date March 2009
Statement	STOPR has many bus stops at a residential address. Occasionally, these stops may need to be moved due to property damage or student behaviour.	
Procedure	<p>If a ratepayer/owner requests the removal of a stop from in front of their property, steps to be taken are as follows:</p> <p>Step 1 Transportation staff is to notify appropriate Principal(s). Principal(s) assess the situation (students involved, justification, possible solutions, etc.). Principal(s) should speak to the students, requesting that they respect private property. Principal(s) will advise STOPR of assessment made and actions taken. STOPR will inform the property owner of the action taken by the school.</p> <p>Step 2 Upon receipt of a second complaint, the Principal(s) and Student Transportation will discuss alternatives. The Principal(s) is to send a letter home to the parents (TFL014) which indicates if there is no improvement in behaviour; the stop will be moved, probably to the disadvantage of the students.</p> <p>Step 3 Upon receipt of a third complaint the stop is moved to the closest logical location and STOPR will inform the school(s) and the bus companies.</p>	