STUDENT TRANSPORTATION OF PEEL REGION

STOPR

TFL017

TRANSPORTATION APPEAL PROCESS FORM

This form is to be used for an appeal process. A parent/guardian must go through the initial stages of stating their complaint/concern by speaking with a Coordinator, Officer, Assistant Manager and Manager of Student Transportation of Peel Region. If the parent/guardian is not satisfied with the response from this list of staff members, the appeal process is the final step. Please be advised that this appeal process pertains only to operational issues. STOPR is not authorized to address challenges to the distance standards for transportation eligibility established in Board Policy. Appeals submitted with no rationale provided to support a requested change will not be considered.

To initiate an appeal, please complete the following and return to: Tom Howe, Manager, Student Transportation of Peel Region 5685 Keaton Cres., Mississauga, ON L5R 3H5

I acknowledge that I have reviewed my concern/complaint with the following STOPR Staff:

- ☐ Transportation Coordinator
- ☐ Transportation Officer
- ☐ Assistant Manager/Manager

Parent/Guardian Name, Address, Municipality, Postal Code, Telephone Number:
Student Name:
School:
Reason for Appeal:

Signature: _____ Date: _____

Please attach additional information to this form if required.

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